

Certified test manager (E2E / business tests)

City: Cologne
Nationality: German
Birth Year: 1972
Available from: 19.08.2019



Summary

- Worked in IT projects with a strong business E2E & process focus for more than 10 years
- Over the last 5 years the project methodology aspects of big transformation projects (250+ project members) are getting more and more prominent
- Strong affinity for software development methodology in terms of *“How to improve preconditions for the testing department. (e.g. early engagement, deliverable granularity, relationship of deliverables, stage/ quality gates)”*
- Strong affinity for KPI's and data analytics


Education and Training


Certificates: ISTQB Certified Tester Advanced Level - Test Manager
ISTQB Certified Tester Advanced Level - Test Analyst
ISTQB Certified Tester - Foundation Level
Prince2 Foundation
Systemischer Coach DCV e.V.
EFQM Assessor

Trainings: Administration Windows NT
AIX System Administration I
AIX Grundlagen-Praktikum
Oracle DBA
Oracle Dumps
Oracle SQL
Tivoli Enterprise Console
Tivoli Framework
Tivoli Programming Rules
Troubleshooting Windows NT

Contact

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Projects

01/2019 - 07/2019
7 Months

ERP Rollout | Mechanical Engineering – Automation project

Role/Position: Test management consultant
Place of work: Flensburg

Tasks: One ERP is a business and process transformation project with an ambitious timeline and scope. To manage this tight schedule, an industrialized roll-in approach with parallel roll-ins of multiple legal entities, in multiple locations per release, has been set up. Test automation will be key to cover the growing demand for tests. My tasks as part of the test automation project are

- Definition and documentation of the testing process framework to include automation
- Automation scope definition (Risk exposure matrix)
- External vendor support on One ERP processes, deliverables and data analytics during pilot phase of automation project
- POC methodology support
- RFP methodology support

Used Products: Microsoft Office, Cubetto (UML), SVN, UFT

01/2018 - 12/2018
1 year

ERP Rollout | Mechanical Engineering – Release 1

Role/Position: Release Test Lead ERP Rollout
Place of work: Flensburg

Tasks: One ERP is a business and process transformation project with an ambitious timeline and scope. The transformation is based on a global template which is adjusted prior to each release to fulfill the specific requirements of each business entity in scope. Included in the transformation is the introduction of a new IT architectural platform, with a shift from legacy and SAP ERP systems located in business entities, to a uniform SAP S/4 HANA environment, interfacing to numerous existing systems, like Salesforce. As part of Release 1 my tasks are:

- Define processes and templates for testing of Release 1 and the upcoming releases in collaboration with methodology team
- Coordination w/ Functional Teams on test scope definition, creation of test cases and scenarios in Solman, and validation of test scope
- Ensure that all required testing deliverables are created in Solman, including testing approach, testing scenarios, conditions and expected results, test scripts and testing control sheets
- Report test progress, defect resolution progress
- Manage test organizers, defect hunters, testers on an hourly / daily basis during tests
- Manage defects resolution with the central teams
- Escalate defects and issues to relevant teams.

Used Products: Excel VBA, SAP Solution Manager 7.2, SAP Business Suite 4 SAP HANA

04/2015 - 12/2017
2 years 9 months

ERP Rollout | Telecommunication – Rollout Management Design Team

Role/Position: Test- / Project manager
Place of work: Bonn / Budapest / Prague / Warsaw

Tasks: This project is a strategic transformation of business and IT into one centralized ERP landscape. For this purpose, standardized data models, business processes and a common target architecture were designed.

During a reorganization of the program, teams responsible for the phases (assessment, design, build, test) were established in the rollout management, in which the individual deliverables of the respective phase are to be managed. As part of the rollout management design team (responsible for all delivery items in the design phase) with a focus on test design, my job is:

- Plan and execute International Test Scope Definition / Specification Workshops
- Definition / adaptation of the test strategy
- Definition / adaptation of the sub-processes of the design phase
- Preparation and execution of international kick-offs, quality gates or other workshops
- Training of the new international rollouts regarding the processes and delivery items of the design phase
- Timing of delivery items per rollout (design documents, migration concepts, interface agreements, test cases, role concepts and more) Monitoring and controlling supplies

Used Products: Excel VBA, SAP Solution Manager, Microsoft Office, ERP Systems

04/2014 - 03/2015
1 year

ERP Rollout | Telecommunication – Test management

Role/Position: Rollout manager testing
Place of work: Bonn / Budapest / Prague / Warsaw

Tasks: This project is a strategic transformation of business and IT into one centralized ERP landscape. For this purpose, standardized data models, business processes and a common target architecture were designed.

As a Rollout Manager Testing, my job was:

- Train test leads of future rollout companies regarding the program's testing strategy, standards and methods.
- Single point of contact for the test leads of the rollout companies in the early phases of the rollout projects
- Knowledge and experience transfer to the future rollout companies through formal and informal meetings / workshops
- Evaluation, updating and resolution of test-relevant risks of the rollout entity
- Status monitoring and reporting

Used Products: Microsoft Office, Solution Manager, Excel VBA

04/2013 - 03/2014
1 year

E2E Rollout | Telecommunication – Integration Test

Role/Position: E2E Test manager
Place of work: Bonn, Budapest

Tasks: This project is a strategic transformation of business and IT into one centralized ERP landscape. For this purpose, standardized data models, business processes and a common target architecture were designed.

As an E2E Integration test manager, my job is:

- Consolidation of the test stages of the individual projects (Finance, Purchasing, Production Control, Human Resources) for an overall integration test
- Preparation, implementation and follow-up of workshops to determine the end-to-end point of view
- Coordination of the test content with the rollout companies
- Quality inspection of the test-relevant supplies from the technical projects and rollout companies
- Training of the staff of the specialized projects and rollout companies
- Risk analysis
- Status reporting

Used Products: SAP Solution Manager, Microsoft Office, Excel VBA

08/2012 - 03/2013
8 months

Logistic partner change | Telecommunication

Role/Position: Test manager
Place of work: Bonn

Tasks: Adaptation of SAP logistics systems of the customer for connection to a new logistics service provider

- Conception, control and reporting of the integrative testing activities of all participating logistics partners and legal entities of the customer
- Control of customer-internal test activities
- Risk analysis

Used Products: ERP Systems, Microsoft Office, HP QC

05/2011 - 07/2012
1 year 3 months

Billing Fixed Line | Telecommunication

Role/Position: Test manager

Tasks:

- Deputy Program IT test lead: ERP Consolidation
- Strategic coordination between test areas of the legal entities
- Conception of the comprehensive test processes
- Risk analysis
- Construction and Setup TMO (Test Management Office)
- Coordination of departmental and group reporting
- Design of the reporting process of the customer's department
- Design of process "Efficiency Consideration" for test budget

Used Products: HP QC, Excel VBA, ERP Systems, Microsoft Office

10/2010 - 04/2011
7 months

Test data coordinator CRM | Telecommunication

Role/Position: Test data coordinator
Place of work: Bonn

Tasks:

- Establishment of the team providing test data
- Design of test data delivering processes for a system network with more than 20 backend systems
- Cross-departmental coordination of the test data requirements of the developers, QA, E2E and specialist teams (about 20 different test teams in Germany, Russia and India)
- Transfer of requirements to data constellations
- Coordination of test data provision by the backend systems
- Analysis and conceptual design of a web application for central administration of test data requirements, test data provision and test data usage

Used Products: Microsoft Office, HP QC, CI-ODS, CCOS

10/2008 - 09/2010
2 years

CRM E2E Testing | Telecommunication

Role/Position: Solution Tester
Place of work: Bonn

Tasks:

- E2E quality assurance of business processes
- Coordination of system tests
- Evaluation / reporting of the quality of a "solution"
- Test case creation, execution and evaluation
- Defect handling and development support
- Participation in more than 10 E2E topics such as
- Pre-productive offer tests
- Introduction of a new sales process
- Customize campaign administration
- Adaptation logistics processes
- Customer Care Work-item Routing
- Campaign administration and execution
- Customer segmentation

Used Products: HP QC, Microsoft Office, Excel VBA, Oracle/SQL

07/2006 - 09/2008
2 years 3 months

IQREP | Telecommunication

Role/Position: Test manager
Place of work: Bonn

Tasks:

- Consulting and training on the international reporting platform (iQReP)
- Coordination with stakeholders from all NatCOs (D, A, GB, CZ, NL)
- Analysis and redesign of QA processes
- Presentation of the tool at in-house exhibitions
- Analysis and development of the reporting platform in the fields: Program, project, test, performance and quality gates reporting
- Test concept, test strategy
- Test case creation, execution and evaluation
- Defect handling and development support
- User support

Used Products: iQREP, Excel VBA, Oracle/SQL, HP QC, Microsoft Office

07/2004 - 03/2006
1 year 9 months

Hardware distribution | Commerce

Role/Position: Owner
Place of work: Dortmund

Tasks:

- Computer configuration
- Consulting and sales

03/2000 - 06/2004
4 years 4 months

System management Alldata | Insurance

Role/Position: Specialist System management
Place of work: Düsseldorf

Tasks:

- Administration of the system management framework
- Supervision of mission-critical processes through shell and perl scripts
- Troubleshooting Tivoli Framework and Enterprise Console
- Development of a web-based system management tool based on Tivoli
- Documentation of an MVS batch environment
- Automated monitoring of bank critical systems
- Training System Specialist:
 - Administration Windows NT
 - AIX System Administration I
 - AIX basic
 - Oracle DBA
 - Oracle Dumps
 - Oracle SQL
 - Tivoli Enterprise Console
 - Tivoli Framework
 - Tivoli Programming Rules
 - Troubleshooting Windows NT

Used Products: ERP Systems, Tivoli Framework, Oracle/SQL, Administration AIX, Bash Shell, CShell, Microsoft Office, Perl